



101 E. Mercury Drive, Champaign, IL 61822
 Tel: (888) 88-SOURCE Fax: (888) 55-SOURCE

Cash/Credit Card Sale

Date 1/5/2012
Sale # 50150

PO# Tony Denault
Created From Sales Order #326156
Ship Via WWE / UPS GROUND
Tracking # 1Z1660730342293583
Payment Method Master Card

Bill To

Tony Denault
 Institute for Astronomy
 University of Hawaii
 640 N. Aohoku Place #209
 Hilo, HI 96720

Stock Number	Qty	Description	Rate	Amount
68747-2	1	Themis USPIII-1v/3 300 MHz UltraSPARC Ili Engine Configuration: <ul style="list-style-type: none"> • 300 MHz UltraSPARC Ili Processor • 1GB DRAM • Three Available PMC Slot 	1,740.00	1,740.00
Shipping	1	Shipping via Ground Service - Estimated Transit: 5-7 business days - FOB Origin / Incoterms EXW Origin Customer may also use their own FedEx, UPS, or DHL account for billing the shipping costs or provide own shipping arrangements. Wood crate packaging is available upon request for an additional charge. Artisan Scientific insures all shipments unless otherwise directed by customer. Our normal order processing time is 1-3 business days, although most orders are shipped the next business day. If you need your order expedited, we are able to ship out many orders the same day we receive your order, depending on shipment size and equipment type, with an additional expedite fee. Please contact us for if you're interested in having your order expedited.	42.49	42.49
Insurance	1	Shipping Insurance - Shipment insured for equipment invoice amount Shipping Insurance is required for all shipments billed to any Artisan Scientific account unless signed waiver is received or customer account is used.	43.50	43.50

Amount Paid \$1,825.99

These commodities, technology, or software, were exported from the United States in accordance with the Export Administration Regulations. Diversion contrary to U.S. law is prohibited. Artisan Scientific Corporation exports in accordance with EAR. All sales are subject to Artisan Scientific Corporation's standard conditions and policies. To view our complete policies, please visit our website at <http://www.artisan-scientific.com/policies>.

ARTISAN SCIENTIFIC CORPORATION

GUARANTEE / WARRANTY AND RETURN POLICY SUMMARY

Return Guarantee

The Return Guarantee is included with your purchase unless otherwise noted either on the Artisan Scientific website item information page or within our formal quotation.

You may return items purchased from Artisan Scientific within 30 days of purchase. The amount of the equipment will be credited to your account.

All shipping costs are the responsibility of the customer, both shipping from Artisan Scientific to the customer and also return shipping to our warehouse. If the shipping costs of your order were prepaid and added to the original order, we will credit the equipment cost to your account and invoice the shipping cost to you.

There is a 15% restocking fee for returned equipment.

Warranty

A 90-Day Warranty is included with the equipment you purchase unless otherwise noted either on the Artisan Scientific website item information page or within our formal quotation. This 90-day period begins on the date you receive the shipment of your order.

In the event any equipment covered under our warranty should perform outside of the manufacturer technical specifications or become unusable from any physical defects, Artisan Scientific will repair, replace, or refund, at our discretion, the original purchase price of the equipment.

Additional fees may apply or warranty may be voided if warranty labels are broken or removed.

Calibration Services

Calibration Services are performed by a third party vendor not affiliated with Artisan Scientific Corporation. Upon receipt of Customer order by Artisan Scientific, the Customer agrees to pay the costs of any calibration services performed. Customer also agrees to pay for calibration services, even if equipment is returned under the Artisan Scientific 30-Day Return Guarantee.

Returns

Artisan Scientific will only accept returned equipment with an issued RMA Number. Equipment must be shipped back to Artisan Scientific complete, fully insured, and in the same fitness as when it left our facility.

How To Obtain an RMA Number

Artisan Scientific will not accept any shipments from customers without a previously issued RMA Number.

All Return Merchandise Authorizations require pre-approval from our Service Center and also the completion of a pre-inspection form, which can be found at the Artisan Scientific Website using the following URL:

<http://www.artisan-scientific.com/ReturnInformationForm>

Once our Service Center has processed your information, one of our Customer Service Representatives will contact you with all the information needed for you to return the unit to our warehouse.

A separate Return Information Form is required for each individual piece of equipment returned. An issued RMA Number is valid for (10) business days. Equipment must be received by our warehouse within (10) business days after issuance of an RMA number.

Shipping

All shipping is the responsibility of the customer. For most customer orders, Artisan Scientific can provide shipping arrangements and invoice the customer. Also, for most customer orders, the customer may provide a shipping account number to be used for billing the shipment costs.

When returning equipment either under the Artisan Scientific Return Guarantee or Warranty, the customer is responsible for all shipping costs. Any reimbursement of shipping costs must be in writing from Artisan Scientific.

Trade-Ins

Customers receive In-Store Credits for equipment received by Artisan Scientific as Trade-Ins. In-Store Credits can be applied to current open invoices or future purchases. In-Store Credits become available upon receipt of equipment by Artisan Scientific and must be redeemed within 180 days of issue. Unused In-Store Credits will be refunded at a rate of \$0.30 cash per \$1.00 In-Store Credit.

Customers may request a return of traded-in equipment only within 30 days after receipt by Artisan Scientific and receive a return of the original traded-in equipment or the cash value equivalent as expressed above, at the discretion of Artisan Scientific.